The HealthCare Chaplaincy is a multifaith community of professionals committed to the advancement of pastoral care, education, and research. We are dedicated to the spiritual care of all persons who are suffering in body, mind, and spirit.
Strange is our situation here on earth. Each of us comes for a short visit, not knowing why, yet sometimes seeming to divine purpose. From the standpoint of daily life, however, there is one thing we do know: That we are here for the sake of humanity . . . for the countless unknown souls with whose fate we are connected by a bond of sympathy.”

- Albert Einstein

From the Chairman and the President
These words, crafted by one of the best scientists of the 20th century, have never been more true. Speaking of the essence of our spiritual nature, Einstein perceives the bond that joins us one to the other. This connection cannot be disputed; it is as clear in the mind of a minister as it is in the mind of a scientist.

For forty years, The HealthCare Chaplaincy has given life to that connection, bringing God’s love and healing power to those facing a crisis of body, mind, or spirit. From its inception as a small pastoral healthcare ministry supported by a consortium of protestant churches on Manhattan’s East Side, to its evolution into the world’s largest mutifaith center for pastoral care, education, and research, The Chaplaincy faithfully has provided spiritual care to “countless souls” in need. And in our fortieth anniversary year, our staff met one of their greatest challenges to date.

As New York City, the country, and the rest of the world came together to ease the suffering of the victims of the September 11th attacks, The HealthCare Chaplaincy was there, doing what it has always done. Our chaplains ministered to those who were injured, grieving, and frantically searching for lost loved ones. They led and joined in prayer and memorial services held all over the New York area, facilitating the beginning of what will be a long healing process. On that tragic morning, and in the weeks and months following, it was that human connection that helped people to go on. It was that “bond of sympathy,” shown not only by our chaplains but by so many Americans, that gave victims, family members, and rescue workers the courage to face another day.

These stories of sympathy and courage continue to inspire us to remain steadfast in our mission. In the year 2001, The Chaplaincy partnered with new facilities, witnessed the certification of a record six new clinical pastoral education (CPE) supervisors, developed five new CPE programs, and launched several new pastoral research initiatives. In this annual report you will read about our progress, and meet some of the individuals who contributed to the significant growth in our 40th year.

In this celebratory yet challenging anniversary year, we are indebted to our loyal friends and benefactors whose ongoing faith, generosity, and vision make our ministry possible. Their unfailing support, particularly in these uncertain times, provides us with the resources that enable us to bring comfort and peace to those in suffering, ever mindful “that we are here for the sake of humanity.”

Walter J. Smith, S.J.
President & CEO

Lawrence J. Toal
Chairman
Forty years of

As The HealthCare Chaplaincy celebrates forty years of caring for the human spirit, we reflect on our early days as a small pastoral healthcare ministry supported by a consortium of protestant churches on Manhattan’s East Side. In 1978, The Bible and Fruit Mission chose The Chaplaincy to continue its noble work of visiting the sick in city hospitals. From these modest beginnings, The Chaplaincy has grown into the largest mulitfaith center for pastoral care, education, and research in the world.
caring
Always at the heart of The Chaplaincy’s mission are the patients, family members, and staff in our partner institutions. Our chaplains are there to listen to their concerns, to offer guidance and prayer, and to simply be present on their challenging journey toward healing and wholeness. In addition to individual visits, our staff organizes support groups and religious services that help build a sense of community. Chaplains are also an integral part of the institution, serving as members of treatment teams, ethics committees, institutional review boards, and other policy-making bodies.
In addition to ministering to patients and their families in healthcare settings, our chaplains and student chaplains play an important role in the communities in which they work. At Griffin Hospital in Derby, CT, CPE student chaplains are part of the healthcare team aboard the Mobile Health Resource Center, which provides health prevention and education services to adults, seniors, and children in the neighboring community. Staff chaplains at Beth Israel Medical Center on the Lower East Side in Manhattan conducted a service of celebration for its Cancer Center Survivor Day in Union Square Park with more than 300 persons in attendance. And many of our staff chaplains offer lectures and workshops on spirituality and related topics, bringing our ministry to the community at large.

Daun Barrett, R.N.
Community Health/Parish Nurse Coordinator and 2001 Wholeness of Life honoree
Griffin Hospital

“Being out in the Griffin Hospital Mobile Health Resources Center means we’re able to reach people for health and wellness education and screenings, and connect them with needed services. The new commitment of a chaplain intern on the van makes our outreach a true Griffin service of caring for the whole person—body, mind, and spirit.”
The Chaplaincy offers several spiritually-based education and support groups to the community each year. The year 2001 saw the return of popular programs such as Caring for the Caregivers, a palliative care seminar in East Harlem’s North General Hospital, and Spa Days, a wellness day for cancer survivors. In celebration of our fortieth anniversary, The Chaplaincy organized adult education programs on the topic of health and healing in conjunction with several congregations in Connecticut and New York.

Since its first students were enrolled in 1971, The HealthCare Chaplaincy has grown into the largest multifaith center for clinical pastoral education (CPE) in the United States. With a staff of 18 certified CPE supervisors—more than any other center—The Chaplaincy educates more than 300 students each year in the art and science of pastoral care.
In establishing a new partnership with St. Luke’s-Roosevelt Hospital Center, The Chaplaincy has brought pastoral education students back to one of the first CPE sites in the country. St. Luke’s-Roosevelt is one of five new CPE programs initiated by The Chaplaincy in 2001, including its first community-based CPE program at the Riverside Church in Harlem. The Chaplaincy also saw six of its supervisory students certified as CPE supervisors last year—a record achievement. This success increases our ability to educate new generations of pastoral caregivers.

unity Outreach

“Having The HealthCare Chaplaincy’s staff and students at St. Luke’s-Roosevelt has greatly enhanced our existing interfaith spiritual tradition. Our staff is enormously receptive, and through The Chaplaincy’s presentations, has gained a new understanding of professional pastoral care. We are filled with tremendous optimism for what’s to come!”

Renée Warshofsky-Altholz, CSW, ACSW
Administrative Director, Patient Care Services
Beth Israel Medical Center and
St. Luke’s-Roosevelt Hospital Center
The Chaplaincy’s earliest research took the form of a spiritual care assessment project that quantified key pastoral events in its partner facilities. These seminal studies led the way to The Chaplaincy’s cutting-edge role today as a vibrant pastoral research center in the United States. The Joan B. and William G. Spears Center for Pastoral Research supports a full-time staff of two Ph.D. researchers, a research librarian and collection curator, and a research assistant. Many of our chaplains and students, as well as the professional staff of institutional partners, are collaborating in a wide variety of related research projects.

Students at The HealthCare Chaplaincy have been working closely with our research professionals to design and conduct studies that are meaningful to their work. Sponsored in part by a grant from the UJA-Federation of New York, rabbinic residents in The Chaplaincy’s Jewish Institute for Pastoral Care (JIPC) conducted an original study examining the degree of loneliness among Jewish seniors, and its relationship to their spirituality. The project served a dual purpose: it produced an important database while also providing an opportunity for the Jewish elders for conversation, connection, and healing.
The Joan B. & William G. Spears Center for Pastoral Research at The Chaplaincy is conducting studies in many of our partner institutions in collaboration with our clinical staff. In a project at Florence Nightingale Health Center, our researchers explored the religious commitment of staff and the spiritual meaning they find as care providers. In an effort to determine the importance of a hospital’s pastoral care services to community clergy, The Chaplaincy’s research department is studying clergy referral patterns. These studies provide data that is of interest to both the healthcare and pastoral care communities. Our pastoral researchers have also authored numerous papers, which have been accepted for publication in such prestigious journals as Research News and Opportunities in Science and Theology, The American Journal of Nursing, and The Journal of Pastoral Care.

Research

Rabbi Charles Rabinowitz
Rabbinic Pastoral Resident, JIPC

“It’s very exciting for us to have the chance to work with researchers like Drs. Weaver, Flannelly, and Pargament, and to make a significant contribution to the field of pastoral research. The data we gather gives us a further understanding of spiritual health and emotional well being, which translates to our pastoral formation and guides us as we accompany our patients on their spiritual journey.”
September 11, 2001

The celebrations of our anniversary were muted by the terrorists’ assaults. In a paradoxical way, these events revealed the soul of The HealthCare Chaplaincy. The collective human spirit of our great city has perhaps never been more in need than in the weeks and months following the September 11th attacks on the World Trade Center. Our chaplains, student chaplains, alumni chaplains, and administrative staff were there, and are still there today.
Through God’s grace, the specialized skills of professional chaplaincy, their own gifts of mind and heart, and remarkable physical endurance, our chaplains were able to provide round-the-clock spiritual support to a city in crisis. On the morning of the attacks, Chaplaincy staff members quickly regrouped into triage teams, ministered to the injured brought to hospitals throughout the city, and worked to comfort family members and friends of the victims at the temporary morgues and provisional family centers. Our chaplains also worked closely with police, firefighters, and other emergency workers at Ground Zero.

Chaplaincy staff member Rabbi Stephen Roberts (New York-Presbyterian Hospital) led the American Red Cross Spiritual Care Aviation Incident Response (SAIR) team at the family centers in the weeks after the attacks. A SAIR team is responsible for coordinating local chaplains to respond to an aviation disaster. Members of The Chaplaincy’s staff volunteered countless hours of time in the days immediately after the tragedy, and have continued to work in the morgue, respite centers, and family centers in the following months.

From trustees to staff chaplains, The Chaplaincy family participated in several prayer and memorial services, offering words of healing and unity. Trustee Imam Izak El-Mu’ed Pasha told mourners at a memorial service at Ground Zero, “Let us...stand together and let not the differences split us apart. We’re one human family.”

Many of our chaplains were recognized for their work in the aftermath of the attacks. The Rev. Dr. Carolyn O. Yard, staff chaplain at the New-York Presbyterian Burn Unit, was given an award by the Baptist Minister’s Wives Club. The Rev. Martha Jacobs of New York United Medical Center was awarded the Julius Varwig award by the United Church of Christ for her ongoing ministry in the respite centers and in the community.

American Airlines Flight 587

For days after American Airlines Flight 587 crashed in Belle Harbor, Queens, The Chaplaincy’s staff was there to offer spiritual support to victims’ families and friends and to emergency personnel. The plane was carrying 260 people from JFK International Airport to Santo Domingo, Dominican Republic when it crashed into a Rockaway neighborhood destroying homes and devastating a community.

Working again with a SAIR team led by Rabbi Roberts, Chaplaincy staff members—several of whom are bilingual—were at the crash site, the family assistance centers, and the morgue that was set up to receive the bodies of victims.

Sister Rosarine Quinn, staff chaplain at New York Hospital Medical Center of Queens and a volunteer at the site, noted that this was a community still reeling from the World Trade Center tragedy. “These people were frightened and brokenhearted and they needed to say that to someone.” Sister Quinn was grateful for The Chaplaincy’s support. “Because of my training at The Chaplaincy, I was prepared to be there and do the job that I needed to do.”
Warwick M. Carter, Jr. is vice president and trust officer for private banking at The Chase Manhattan Bank. He is a member of the Trusts and Estates Section and Estate and Trust Administration Committee of the New York State Bar Association. Warwick currently serves on the worship committee of St. John’s Church in Darien, Connecticut.

Ruth DeNoyelles Diefenbach was a trustee of New York United Medical Center for 20 years, where she was a member of the Pastoral Care, Annual Giving, and Strategic Planning Committees. She is a member of the board of the Visiting Nurse Service, and sits on the board of managers of The Osborn.

Rabbi Haskel Lookstein is Rabbi for Congregation Kehilath Jeshurun and principal of its Ramaz School. He has had a distinctive career in rabbinic leadership, serving as president of the Synagogue Council of America, Yeshiva University Rabbinic Alumni, and the New York Board of Rabbis, who named him Rabbi of the Year in 1992.

Nancy Nielsen is a full-time philanthropy partnerships consultant in corporate philanthropy for Pfizer. She has been a consultant to several international organizations including the United Nations Environment Programme and the World Bank. Nancy was vice president of corporate communications for The New York Times Company from 1986 - 2000. In 1999, she was named one of “The 50 Most Powerful Women in PR” by PR Week.

George Nichols III is senior vice president and assistant to the chairman of New York Life Insurance Company. Before joining New York Life, George was commissioner of the Kentucky Department of Insurance, where he regulated Kentucky’s $10 billion industry. He has also served as executive assistant to the commissioner of the Kentucky Department for Mental Health/Mental Retardation Services, and was chief executive officer of Central State Hospital in Louisville.

David E. Stutzman is counsel to Seward and Kissel, LLP and a member of the firm’s individual client group. His practice balances the personal goals of his individual and family clients with the requirements mandated by the nation’s changing gift and estate tax laws. He is a member of the Estate and Gift Taxation Committee of the Association of the Bar of the City of New York and serves on the boards of several foundations and not-for-profit organizations.
From the vantage point of forty years of service, The HealthCare Chaplaincy is fortunate to look back on a vibrant past and forward to a promising future.

In 2001, The Chaplaincy has created new healthcare partnerships and developed pastoral education and research initiatives that will lead us into our next forty years of compassionate spiritual caregiving. Our program expenditures have increased by 13% from 2000 to 2001, and 494% over the past ten years. Through skillful management of resources, we have sustained a tradition of remarkable growth while maintaining impressively low operating costs.

This significant progress would not have been possible without the visionary leadership and generosity of our trustees, benefactors, and staff—past and present. Their stewardship has guided our journey. Their faith, particularly in this ever-changing new world, continues to inspire us as we fulfill our mission of bringing God’s love to all those who suffer in body, mind, and spirit.

Donald B. Christian
Treasurer
(in thousands)

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<td><strong>Total Assets</strong></td>
<td><strong>12,568.2</strong></td>
<td><strong>15,135.4</strong></td>
<td><strong>18,301.0</strong></td>
<td><strong>21,040.6</strong></td>
<td><strong>23,963.2</strong></td>
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<td>Liabilities:</td>
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<tr>
<td>Accounts payable and accrued expenses</td>
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<td>143.1</td>
<td>182.9</td>
<td>237.4</td>
<td>162.2</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>185.8</strong></td>
<td><strong>143.1</strong></td>
<td><strong>182.9</strong></td>
<td><strong>237.4</strong></td>
<td><strong>162.2</strong></td>
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<tr>
<td>Net Assets:</td>
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<td></td>
<td></td>
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<tr>
<td>Unrestricted:</td>
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<tr>
<td>Net investment in land, buildings, and equipment</td>
<td>4,109.6</td>
<td>4,032.7</td>
<td>4,069.8</td>
<td>3,991.9</td>
<td>6,392.9</td>
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<td>Designated:</td>
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<td>Long term investment</td>
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<td>7,292.1</td>
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<td>Capital improvements fund</td>
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<td>251.5</td>
<td>516.8</td>
<td>813.0</td>
<td>503.4</td>
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<td>Undesignated</td>
<td>909.9</td>
<td>651.6</td>
<td>694.6</td>
<td>674.9</td>
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<td><strong>Total Unrestricted Net Assets</strong></td>
<td><strong>9,661.7</strong></td>
<td><strong>10,413.9</strong></td>
<td><strong>11,446.4</strong></td>
<td><strong>13,099.1</strong></td>
<td><strong>15,283.4</strong></td>
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<td>2,835.4</td>
<td>4,856.9</td>
<td>5,763.1</td>
<td>6,434.5</td>
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<td>1,814.7</td>
<td>1,940.0</td>
<td>2,083.1</td>
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<td><strong>14,992.3</strong></td>
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<td><strong>20,802.2</strong></td>
<td><strong>23,801.0</strong></td>
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<td><strong>Total Liabilities and Net Assets</strong></td>
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<td><strong>15,135.4</strong></td>
<td><strong>18,301.0</strong></td>
<td><strong>21,040.6</strong></td>
<td><strong>23,963.2</strong></td>
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Operating Results, 1997-2001  
(in thousands)

### SUPPORT AND REVENUE

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<tr>
<td>Corporations</td>
<td>85.2</td>
<td>73.3</td>
<td>86.6</td>
<td>238.2</td>
<td>271.8</td>
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<td>Foundations &amp; trusts</td>
<td>543.1</td>
<td>644.1</td>
<td>539.6</td>
<td>787.1</td>
<td>1,071.2</td>
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<td>Religious organizations</td>
<td>128.3</td>
<td>106.3</td>
<td>49.2</td>
<td>76.7</td>
<td>58.5</td>
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<td>Individuals &amp; estates</td>
<td>167.9</td>
<td>181.1</td>
<td>347.5</td>
<td>527.4</td>
<td>809.9</td>
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<td>Benefit &amp; journal (net of expenses)</td>
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<td>638.0</td>
<td>859.5</td>
<td>839.2</td>
<td>766.0</td>
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<td><strong>Total Contributions</strong></td>
<td>1,553.3</td>
<td>1,642.8</td>
<td>1,882.4</td>
<td>2,468.6</td>
<td>2,977.4</td>
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| Service Income                         | 1,764.7 | 2,134.3 | 2,732.6 | 2,844.9 | 3,005.2 |

<table>
<thead>
<tr>
<th>Other Income</th>
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<td>Investment income from restricted</td>
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<tr>
<td>funds utilized in operations</td>
<td>48.7</td>
<td>70.8</td>
<td>91.6</td>
<td>121.1</td>
<td>144.3</td>
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<tr>
<td>Other investment income</td>
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<tr>
<td>utilized in operations</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
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<tr>
<td>Donated goods &amp; services</td>
<td>13.2</td>
<td>6.1</td>
<td>11.4</td>
<td>18.0</td>
<td>36.2</td>
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<td>Tuition, student fees, miscellaneous</td>
<td>111.3</td>
<td>86.0</td>
<td>108.3</td>
<td>92.0</td>
<td>95.5</td>
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<tr>
<td><strong>Total Other Income</strong></td>
<td>173.3</td>
<td>162.9</td>
<td>211.3</td>
<td>231.1</td>
<td>276.0</td>
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| Total Support and Revenue               | 3,491.3 | 3,940.0 | 4,826.3 | 5,544.6 | 6,258.6 |

### OPERATING EXPENSES

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<td>Patient/family care</td>
<td>1,105.8</td>
<td>1,297.7</td>
<td>1,659.1</td>
<td>1,826.3</td>
<td>1,955.3</td>
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<td>Professional education</td>
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<td>1,192.5</td>
<td>1,398.4</td>
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<td>Community outreach</td>
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<td>666.7</td>
<td>759.7</td>
<td>823.7</td>
<td>901.8</td>
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<td>122.9</td>
<td>204.2</td>
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<td><strong>Total Program Services</strong></td>
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<td>4,021.4</td>
<td>4,709.0</td>
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<th>Support Services</th>
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<tr>
<td>Administration (including depreciation)</td>
<td>403.7</td>
<td>416.5</td>
<td>449.2</td>
<td>455.2</td>
<td>569.7</td>
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<td>Fundraising, annual</td>
<td>240.1</td>
<td>239.0</td>
<td>288.7</td>
<td>368.0</td>
<td>451.1</td>
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<tr>
<td><strong>Total Support Services</strong></td>
<td>643.8</td>
<td>655.5</td>
<td>737.9</td>
<td>823.2</td>
<td>1,020.8</td>
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| Total Expenses                          | 3,454.2 | 3,935.3 | 4,759.3 | 5,532.2 | 6,248.6 |

| Revenue (Under)/Over Expenses           | 37.1    | 4.7     | 67.0    | 12.4    | 10.0    |

Audited financial statements of The HealthCare Chaplaincy, Inc. are available by writing to The HealthCare Chaplaincy, 315 East 62nd Street, New York, NY 10021, or to the Department of State, Office of Charities Registration, Albany, NY 12331.

The commissioning of new Chaplaincy staff.
“We are all children of God, and we reflect God’s love through our love for our sisters and brothers.”

-Julian H. Robertson, Jr.

A Gathering of Friends

Josie and Julian H. Robertson, Jr., The HealthCare Chaplaincy’s 2001 Wholeness of Life award community honorees.
Impassioned about the essential role of God’s presence in our daily lives, Julian H. Robertson embodied the spirit of the evening with these words as he accepted the Wholeness of Life community honoree award. Chairman and CEO of Tiger Management, L.L.C., Julian and his wife, Josie, were honored for their commitment to the arts, education, and social service communities, and for their care of the whole person—body, mind, and spirit.

Co-chaired by Senator Bob Dole and Roger Enrico, former chairman and CEO of PepsiCo, Inc., the event honored 18 exceptional patient care professionals for their compassionate work in our partner institutions. The Chaplaincy also presented a special lifetime achievement award to Dr. Paul Marks, president emeritus of Memorial Sloan-Kettering Cancer Center.

Though the dinner was an evening of joy and celebration, it was also marked with a deep sense of loss. We remembered our fellow New Yorkers who lost their lives in the September 11th attacks, and honored the rescue workers whose courage will never be forgotten. On their behalf, The Chaplaincy presented an honorary Wholeness of Life award to the service professionals of New York City, accepted by Fire Commissioner Thomas Von Essen. These brave men and women truly reflect “God’s love through their love of their sisters and brothers,” and give new meaning to the words “wholeness of life.”
$100,000 and above

* The Andrea and Charles Bronfman Philanthropies, Inc.
* Gladys Brooks Foundation
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* Kevin Roche John Dinkeloo & Associates in memory of Thelma Dinkeloo
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* Sylvia Weinstock Cakes, Ltd.
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Institutional Gifts

Lifetime achievement award recipient Dr. Paul Marks with Dr. Aaron Stern

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* Benefit
* Caring Partnerships Capital Campaign
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The Bridge Society

At the heart of The HealthCare

Chaplaincy's mission is bridge building

— building bridges that connect those in crises with the spiritual resources that will lead them to the path of healing and wholeness. To recognize those donors whose generosity has helped to build these bridges, The Chaplaincy has created The Bridge Society.

The annual contributions and campaign pledge payments of these donors have qualified them to be members of The Bridge Society 2001.

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- Benefit
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in memory of Catherine Ucci
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in memory of Catherine Ucci
Sylvia Crouter and J.D. Hodgson
Lou and Robert Dailey
Dolores C. Daly
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- 24 -
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The Rev. John and Carolyn Twiname, life trustees of The Chaplaincy, give the evening's benediction.

- 25 -
Kinnie Yon, managing director of Florence Nightingale Health Center; Florence Nightingale’s dance therapist and Wholeness of Life honoree Barbara Bell; her mother Martha Bell; Fidelma Dolan, the facility’s associate administrator; and the Rev. Jon Overvold, director of pastoral care at Florence Nightingale.

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  - in memory of Catherine Ucci
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<td>Griffin Hospital</td>
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